

President's and Treasurer's Report

The Board has continued to manage the governance of ACSEA (CMS). In September this year the Board commissioned **Survey Matters** to conduct a survey to better inform our strategic plan and future directions. The company used a 360-degree approach, using workshops with the Board and CMS Executive and staff, followed by individual in-depth interviews (IDIs) with selected CMS members and some lapsed members. This was followed by a quantitative online survey of all members. The comprehensive report to be submitted in 2019.

In 2018 we had an election, with Board members formally taking up their new roles in September 2018. As part of our strategic plan's succession objective, we have welcomed Chris Hutton to our Board meetings as a specialist consultant. We thank Chris for his financial expertise and also our fellow Board members for their very valued contributions.

Membership numbers remain steady, and our social media presence continues to grow and provide valuable information support for Members. In December 2018, Community Management Solutions won the Creche & Kindergarten tender to provide Human Resources and Industrial Relation Resources services to Affiliate Kindergartens throughout Queensland.

Whilst we expected 2018 to be a difficult year financially, we nonetheless continued to invest in the future of CMS via the purchase of new computers and associated hardware, the expansion of our meeting room, and the earlier mentioned survey. In 2019 we plan to continue this investment, by upgrading our website and enabling membership renewals to be more automated and continuing to upgrade old computer hardware.

There have been some staff changes. Rebecca White left in July 2018 after 13 years with the organisation and Renee Cahill left in April 2018 after 4 years. We wish them well in their new endeavours and thank them for their contributions. We have welcomed Trisha Lynch as the Administration Officer and Sandra Terera as Employment Relations Consultant in July 2018.

On behalf of the Board, we thank Neale, Catherine and our hardworking staff for their continued dedication. We would also like to sincerely thank our Members for their support and continuing membership.



Deborah Ponting

President



Jennifer O'Brien

Treasurer (till Sept 2018)



Lyanna George

Treasurer (from Sept 2018)